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UNIT-2 INFORMATION SOURCES 2.1 Sources of Information-Primary, Secondary & Tertiary; Documentary and Non-documentary 2.2 Reference Sources & their evaluation 2.3 Electronic Sources and Services

UNIT-3 REFERENCE SERVICES 3.1 Reference Service: Definition, Need and Types 3.2 Ready Reference & Long Rang Reference Services 3.3 Reference questions and Search Strategy

UNIT-4 INFORMATION SERVICES 4.1 Information Services: Définition & Need 4.2 Current Awareness Services (CAS), Sélective Dissémination of Information (SDI) ; 4.3 Abstracting and Indexing Services

UNIT-5 INFORMATION SYSTEMS 5.1 Information System: Characteristics; 5.2 National Information Systems: NISCAIR, NASSDOC & NISSAT 5.3 Global Information Systems: AGRIS & MEDLARS

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